PATENT COOPERATION TREATY **PCT**

REC'D	0 9	AUG	2005
WIPO			PC

INTERNATIONAL PRELIMINARY REPORT ON PATENTABILITY
(Chapter II of the Patent Cooperation Treaty)

(PCT Article 36 and Rule 70)

Applicant's or agent's file reference KEA005	FOR FURTHER ACTION	See Form PCT/IPEA/416			
International application No. PCT/NZ2004/000065	International filing date (day/month/ye 2 April 2004	ar) Priority date (day/month/year) 2 April 2003			
International Patent Classification (IPC) or	national classification and IPC				
Int. Cl. 7 G06F 17/60					
Applicant	Applicant				
F-TECHNOLOGIES LTD et al		1			
1. This report is the international prelimina Authority under Article 35 and transmitt	ry examination report, established by the	is International Preliminary Examining 36.			
2. This REPORT consists of a total of 3		·			
3. This report is also accompanied by ANN					
a. X (sent to the applicant and to the	International Bureau) a total of 3 she	ets, as follows:			
sheets of the description, claims and/or drawings which have been amended and are the basis for this report and/or sheets containing rectifications authorized by this Authority (see Rule 70.16 and Section 607 of the Administrative Instructions).					
sheets which supersede earlier sheets, but which this Authority considers contain an amendment that goes beyond the disclosure in the international application as filed, as indicated in item 4 of Box No. I and the Supplemental Box.					
b. (sent to the International Bureau only) a total of (indicate type and number of electronic carrier(s)), containing a sequence listing and/or table related thereto, in computer readable form only, as indicated in the Supplemental Box Relating to Sequence Listing (see Section 802 of the Administrative Instructions).					
4. This report contains indications relating	to the following items:				
X Box No. I Basis of the report	t	·			
Box No. II Priority					
Box No. III Non-establishmen	t of opinion with regard to novelty, inve	ntive step and industrial applicability			
Box No. IV Lack of unity of ir					
X Box No. V Reasoned stateme citations and expla	Reasoned statement under Article 35(2) with regard to novelty, inventive step or industrial applicability; citations and explanations supporting such statement				
	ertain documents cited				
Box No. VII Certain defects in	the international application	•			
Box No. VIII Certain observation	· ·				
Date of submission of the demand	Date of completi	Date of completion of the report			
20 October 2004	27 July 2005	•			
Name and mailing address of the IPEA/AU	Authorized Officer	Authorized Officer			
AUSTRALIAN PATENT OFFICE PO BOX 200, WODEN ACT 2606, AUSTRAL	TA.				
E-mail address: pct@ipaustralia.gov.au	CATHERINE	CATHERINE REES			
Facsimile No. (02) 6285 3929	Telephone No. ((Telephone No. (02) 6283 2811			

' INTERNATIONAL PRELIMINARY REPORT ON PATENTABILITY

International application No.

PCT/NZ2004/000065

Box	Box No. I Basis of the report			
1.	With regard otherwise i	I to the language, this report is based on the international application in the language in which it was filed, unless indicated under this item.		
	This report is based on translations from the original language into the following language which is the language of a translation furnished for the purposes of:			
	international search (under Rules 12.3 and 23.1 (b))			
		publication of the international application (under Rule 12.4)		
		international preliminary examination (under Rules 55.2 and/or 55.3)		
2.				
	the in	ternational application as originally filed/furnished		
	X the de	scription:		
		pages 1-19 as originally filed/furnished		
		pages* received by this Authority on with the letter of pages* received by this Authority on with the letter of		
	X the cla			
		pages as originally filed/furnished		
		pages* as amended (together with any statement) under Article 19		
		pages* 20,22 received by this Authority on 29 October 2004 with the letter of 20 October 2004		
	v the dr	pages* 21 received by this Authority with the letter of 7 March 2005 awings:		
	X mom	pages 1-3 as originally filed/furnished		
		pages* received by this Authority on with the letter of		
		pages* received by this Authority on with the letter of		
	a sequ	ence listing and/or any related table(s) - see Supplemental Box Relating to Sequence Listing.		
3.	The a	mendments have resulted in the cancellation of:		
		the description, pages		
	. [the claims, Nos.		
		the drawings, sheets/figs		
		the sequence listing (specify):		
		any table(s) related to the sequence listing (specify):		
4.	This r made, 70.2(c	eport has been established as if (some of) the amendments annexed to this report and listed below had not been since they have been considered to go beyond the disclosure as filed, as indicated in the Supplemental Box (Rule)).		
	Г	the description, pages		
	F	the claims, Nos.		
		the drawings, sheets/figs		
		the sequence listing (specify):		
		any table(s) related to the sequence listing (specify):		
*	* If item 4 applies, some or all of those sheets may be marked "superseded."			

INTERNATIONAL PRELIMINARY REPORT ON PATENTABILITY

International application No.

PCT/NZ2004/000065

Box No. V	Reasoned statement under Article 35(2) with regard	to novelty, inventive step or industrial applicability;
citation	s and explanations supporting such statement	

1. State	ment		
	Novelty (N)	Claims 1-13	YES
<u> </u>		Claims	NO
	Inventive step (IS)	Claims 2,8,12	YES
		Claims 1,3-7,9-11,13	NO
	Industrial applicability (IA)	Claims 1-13	YES
		Claims .	NO

2. Citations and explanations (Rule 70.7)

D1: AU 89346/01 B

D2: US 5950169 A

INVENTIVE STEP (IS) claims 1,3-7,9-11,13

The invention defined by claims 1, 3-7, 9-11 and 13 lacks an inventive step in light of D1 and D2, when each is individually considered together with the common general knowledge in the art.

D1 provides a method of managing an insurance claim including the steps of forming a claim datafile by obtaining information relating to a claim, establishing a database where current item replacement values are stored, and settling a claim. D2 provides an insurance claim datafile containing policy information, item replacement value and claim settlement information.

These claims additionally add the feature of checking the claims history of a claimant. This feature is well known in the art of providing insurance, and is a well established step in deciding whether or not to offer insurance to an applicant. The addition of this step to the prior art does not constitute an inventive step, and the claimed invention is considered to be no more than a workshop modification of the prior art.

Claims:

10

15

20

- 1. A method of managing an insurance claim, the method including the steps of:
- obtaining information on a claim, including items of property relating to said claim, such information forming a claim datafile;
 - b.) selecting items of property being claimed by consulting a property register configured and arranged to store items of property owned by the person or entity making a claim; and wherein an historical claims database is consulted to check the claims history of the claimant;
 - c.) obtaining information to establish a replacement value for each of the items of property relating to the claim; and
 - d.) selecting a method of settlement of the claim and calculating the replacement values for each of the items of property to determine a settlement value.
 - 2. A method according to claim 1 wherein in step b. if any items being claimed match previous items claimed by consulting the historical claims database, a flag is generated to provide an indication to a user that further investigation may be warranted.
 - 3. A method according to claim 1 wherein the property register is periodically updated to ensure accuracy of the items of property.
- 4. A method according to claim 1 wherein the property register is configured and arranged to be accessible by authorised third parties over a communications network.
 - 5. A method according to claim 1 wherein the steps of the method are carried out by a website server configured and arranged to allow access by authorised users.
- A method according to claim 1 further including an archiving step wherein the datafile associated with a settled claim is moved to an archiving database wherein further changes to the datafile are not permitted.

- 7. A method according to claim 1 further including a post archiving revision step wherein the datafile associated with a settled claim is accessed from an archive location and reviewed and altered as required, and wherein an audit trail of the process is recorded.
- 8. A computer controlled method for managing an insurance claim, the computer being programmed to carry out the steps of:

5

10

15

20

30

- a. generating a claim datafile by receiving information relating to a claim, including items of property relating to the claim;
- b. selecting items of property being claimed by consulting a property register configured and arranged to store items of property owned by the person or entity making a claim, and consulting an historical claims database to check the claims history of the claimant, and if any items being claimed match previous items claimed the claimant, a flag is generated to provide an indication to a user that further investigation may be warranted;
- c. obtaining information to establish a replacement value for each of the items of property relating to the claim; and
- d. selecting a method of settlement of the claim and calculating the replacement values for each of the items of property to determine a settlement value.
- 9. A computer programmed to carry out the processing steps of claim 8.
- 10. A system of managing an insurance claim using the method of any one of claims 1 to 9, the system including a property register configured and arranged to store items of property, the property register being configured and arranged to be updatable with current schedules of items of property, the database having means to accept a request to add or delete or update an item of property, and to allow access by authorised users to consult the items of property.
 - 11. A method according to claim 1 substantially as herein described.
 - 12. A computer controlled method according to claim 8 substantially as herein described.

13. A system of managing an insurance claim substantially as herein described with reference to any one of the accompanying drawings.

5